### INDIAN INSTITUTE OF TECHNOLOGY (INDIAN SCHOOL OF MINES) DHANBAD-826004

### Notice Inviting Tender (NIT)

#### NIT No.: CA/INS/188/18-19

Dated: 11.9.2018

# <u>Subject</u>: - Tender for hiring manpower agency for providing security service on 24/7 basis for two years at IIT (ISM) Dhanbad campus and its other campuses.

Sealed tenders are invited for providing Security services at Indian Institute of Technology (Indian School of Mines), Dhanbad campus and its other campuses at other places from the government registered security agencies having experience of minimum of five years for managing security and intelligence services including a few armed guards, of a large campus of technical / academic institutions preferably in CFTIs viz. IITs, NITs, IISERs etc., Central Universities, Central Govt. organization, Central Govt. PSUs etc. with minimum turnover of Rs. Ten Crore per annum and minimum one contract of 200 guards and above in last three years.

The tender document is available on IIT(ISM) website and CPP Portal.Tender documents may be downloaded from the institute's website www.iitism.ac.in or www.eprocure.gov.in and can be submitted along with the non-refundable tender cost of **Rs. 5,900/-** (Rupees Five Thousand nine hundred only). Vendors/ contractors/ suppliers can pay the Tender cost through the link http://www.onlinesbi.com/prelogin/icollecthome.htm?corpID=272342 Tender cost payments through other modes viz. Cash/DD/NEFT/RTGS etc. shall not be accepted. The bids must be submitted in two-bid system (Technical Bid and Price Bid in the separate sealed envelopes kept together in a bigger sealed envelope). The **envelope-A** should be super scribed with **Technical Bid** containing tender documents complete in all respects along with all relevant supporting papers, online payment Receipt of Tender Cost (Rs. 5900/-), Earnest Money Deposit of Rs. 15,00,000/- (Rupees Fifteen Lakh only) in the form of bank Draft in favour of "Registrar, IIT (Indian School of Mines), Dhanbad" and payable at Dhanbad. The envelope-B should be super scribed with **Price Bid** must contain only price bid as per specified format. The tender cost should be paid online and EMD must be in Demand Draft.

#### Tender Schedule:

Last date of Tender submission	03.10.2018 at 3:00 PM
Technical Bid opening Date	03.10.2018 at 4:00 PM

Price bid of only technically qualified bidders shall be opened. In this regard, decision of IIT (ISM) Dhanbad will be final and binding. The Institute reserves the right to accept or reject any or all tenders without assigning any reason thereof.

### ASSISTANT REGISTRAR

#### TERMS AND CONDITIONS OF TENDER

(A copy of the complete tender document must be submitted with the technical bid, which should be duly sealed and signed by the bidder)

- 1. TENDERS ARE REQUIRED TO BE SUBMITTED IN TWO PARTS IN TWO SEPARATE SEALED COVER.
  - a) **TECHNICAL/COMMERCIAL DETAILS (i.e. ENVELOPE 'A'):** Registration certificate of the company, Labour licence, EPF,ESIC and GST Registration and number, last six months EPF Challan, Experience certificate, Certificate of turnover of Rs. 10 crore per annum for last three years, PAN number, IT return certificate of last three years, Earnest money in the form of demand draft, terms and conditions of the tender duly signed and stamped on all the pages SHOULD BE SUBMITTED WITH FIRST COVER (i.e. ENVELOPE 'A') along with Tender cost and EMD.
  - b) **2<sup>nd</sup> cover (i.e. ENVELOPE 'B')** should contain price Bid only. Price bids of only technically shortlisted firms shall be opened. In this regard, decision of IIT(ISM) will be final and binding.
- 2. The tenderer should enter the amount quoted by him in appropriate column of the tender document only. The tender is liable to be cancelled in case any wrong entry. There should not be any cutting /over writing in the rates quoted. Both figure and words may be used for submission of quotation.
- 3. The number of security personnel approximately needed by the Institute is given below:-

#### Security Tender

(i)	Security Supervisor	12 Nos.	
(ii)	Trained Civilian Security Guard (Including 9 Female Security Gua	•	
(It r	nay be increased or decreased as per	need of the institute)	
(iii)	Trained Armed Guard	03 Nos.	
(iv)	Walkie Talkie	25 Nos.	
(v)	Patrolling vehicle with Drivers (Tata Sumo/Bolero)	01 Per day (with 3 Nos. Driver per day)	

4. The tenderer should deploy adequate number of personnel so as to cater the need of IIT(I.S.M.) for round the clock service with Page 2 of 8

provisions of adequate monitoring and supervision, with modern gadget, such as mobile phone/walkie -talkie etc.

- 5. If there is any need for regular extra Man-day, the payment will be made on pro-rata basis as per the quoted rates.
- 6. No handicapped, medically unsound security guards shall be engaged by the firm.
- 7. The contractor shall be responsible and liable for the following provisions for the security guards engaged by them:
- i) Insurance benefit as per the labour laws of the state of Jharkhand notified by the Govt. of India.
- ii) Bonus As per the laws of the Govt. of India.
- iii) Medical expenses for any injury, first aid etc.
- iv) Family benefit and amenities: As per the laws of the central Govt. labour law rule.
- v) Accident benefit: As per the laws of the Central Govt. labour rule.
- vi) Any type of compensation: As per the law of the Govt. of India.
- vii) Death on duty: compensation as per the laws of the Govt. of India.
- 8. The security agency shall be liable for any penalty which may be imposed by labour court for violation of any labour law.
- 9. Full security uniform of appropriate color and style, with leather belt, cap line yard, whistle, boot, torch, lathi, bhalla, register etc. as required by the security personnel should be provided by the firm at their own cost.
- The agency should provide a vehicle (Sumo/Bolero) for the 10. purpose of patrolling duty regularly and any other emergency duty if needed. A penalty clause of Rs.5000/-per day will be deducted from the service provider bill if patrolling vehicle with Driver not available for the duty. The vehicle should be in good condition with valid Registration, road tax and upto date insurance coverage. The driver deployed for this purpose should have valid driving license. The duty of the driver should be of 8 hrs. daily. The maintenance charges of the vehicle and cost of the Diesel. Mobil oil etc. shall be borne by the agency. The rate quoted should be inclusive of the charges of driver. The Vehicle will run approx..1000KM per month. It may go up based on the needs.During any technical breakdown/Servicing of vehicle, a replacement vehicle has to be provided by the Security Agency immediately.

- 11. The Agency should provide 25 Nos. of Walkie-Talkie for communication. A penalty clause of Rs.100 per Day per hand set will be deducted from Bill, if the Walkie-Talkie Hand Sets are not provided for communication by the Contract Agency.
- 12. Performance of contractor shall be continuously inspected and watched by IIT(ISM) officials deputed for the purpose. If at any time the performance of the contractor is not found satisfactory, the IIT(ISM) reserves the right to terminate the contract during its validity period without assigning any reason.
- 13. Selected contractor will have to sign an agreement with the IIT(ISM) for such work, failing which earnest money will be forfeited. Documentary evidence for submission of EPF/ESIC/GTS will have to be submitted by contractor within 60 days of the commencement of the contract regarding enrolment and payment of contribution against the personnel deployed by him, failing which the bill may not be admitted for payment.
- 14. The character and antecedent of each and every security personnel deployed in IIT(ISM) should undergo police verification and the agency should provide such police verification report in respect of security personnel deployed on individual basis to IIT(ISM). The list of all the security personnel along with their signature and recent photographs must be submitted to the institute before commencement of the contract.
- 15. The security personnel deployed should be professionally trained and sound in health, having good physique and preferably below 40 years of age. They should be trained to handle and make best use of various types of fire fighting and safety equipment. They should also be able to perform personal bodyguard duty, VIP duty, etc. The Security Supervisor should carry out patrolling duty every day in and around the campus of the Institute and make observation on any breakage of boundary wall, unauthorised access of hawkers or any other undesired persons in the campus and bring these to the notice of the Senior Security Officer.
- 16. The contract agency shall have to arrange ceremonial parades on 26<sup>th</sup> January and 15<sup>th</sup> August in the institute premises by the Security personnel deployed at IIT(ISM) at no additional cost. The contract agency should also ensure patrolling duty in residential areas as and when required at no extra cost.
- 17. IIT(ISM) will provide barrack type accommodation to the security personnel subject to payment of Rs. 5000/- (Rupees Five Thousand only) per month as license fees and Rs. 600/-

(Rupees Six Hundred only) per month as water charge and electric charges as per actual consumption at prevailing rates for the total accommodation. A separate meter shall be provided by the Institute in the said accommodation. The above charges are subject to revision from time to time as decided by Competent Authority.

- 18. A formal agreement shall be made and the same will be valid initially for period of two year extendable to further period of one year as per the order of competent authority.
- 19. The contract agency will have to submit Performance Security or Performance Bank guarantee of Rs. 40,00,000/-(Rupees Forty lakh only) as security deposit for performance guarantee before commencement of the contract for the entire period of contract.
- 20. The contract agency shall be liable for payment of wages in accordance with the instruction issued under minimum wages act as per Govt. of India & any further amendment/changes, all other dues under various labour regulation and other statutory provisions to all security personnel deployed by them in IIT(ISM). All such payments to the personnel deployed by the agency should be made through Bank and the agency will be responsible for opening of savings accounts for all such personnel deployed.
- 21. The security agency shall furnish a solvency certificate of an amount not less than Rs.5 Crore (Rupees Five Crore only) issued by a nationalized bank within the last six months.
- 22. In case of any theft or loss of IIT(ISM) property from the areas covered under Security contract, the responsibility will be fixed on the agency and 75% of the cost as liquidated damages will be reimbursed by the agency to the institute.
- 23. The tenderer shall have to abide by the terms and condition, besides those given above as per the order of the Competent Authority.
- 24. The selected tenderer will submit valid license regarding engagement of security personnel for watch & ward of the Institute properties form the Regional Labour Commissioner, Ministry of Labour, Govt. of India, Dhanbad.
- 25. The tenderer should assure by producing valid document that they are registered under the contract labour (Regulation & Abolition) Act 1970 and as amended thereafter.

- 26. Income Tax will be deducted at source from all monthly bills as per the I.T. Act.
- 27. The tenderer should satisfy all statutory requirements such as labour licence, Insurance, Income tax deductions etc.
- 28. The contractor should also have a valid license to engage in the business of Private Security Agency in the district/state of Jharkhand issued by the Home Department, Govt. of Jharkhand as per their notification No. 5 Security (07)-03/2009-4892 dated 26.11.2010 under section 7 of Jharkhand Private Security Agency (Regulatory) Rules, 2010 amended from time to time. The contractor should attach a copy of the above mentioned license as proof along with the tender documents.
- 29. The Institute reserves the right to accept or reject any or all tenders without assigning any reason.
- 30. IIT (ISM), Dhanbad reserves the right to alter / add/ modify the contents / terms & conditions of the tender at any stage. Any such corrigendum will be published on its website only.
- 31. All disputes/Court cases in this regard will be dealt with within the Dhanbad jurisdiction.

Quotations are to be submitted in a sealed cover superscribing "NIT No.: CA/INS/188/18-19, dated: 11/09/2018" and should be submitted to The Assistant Registrar (Purchase & Stores), Indian Insitute of Technology (Indian School of Mines), P.O. – I.S.M.Dhanbad – 826004 (Jharkhnad) on or before the scheduled date & time.

## **Technical Compliance Sheet**

Sr.	(to be submitted with Technical Bid on the letter of the bidder)		
No.	Description	Yes/No	Enclosure No.
1.	Tender Fee including GST (Rs.5900/-) should be paid online		
2.	EMD (Rs. 15,00,000/-) in Demand Draft		
3.	Registration certificate of the Company		
4.	Labour Licence		
5.	EPF Registration and No.(Attach Reg. copy)		
6.	ESIC Registration No. (Attach Reg. copy)		
6.	GST Registration No. (Attach Reg. copy)		
7.	Latest submitted EPF Challan copies (min. 6)		
8.	a. Experience certificate(Min. 5 years) b. Experience of at IITs, Central University etc		
9.	Certificate of turnover of Rs. 10 Crore per annum for last three years		
10.	PAN number		
11.	IT return certificate of last three years		
12.	Solvency certificate of an amount not less than Rs.5 Crore issued by a nationalized bank within the last six months.		
13.	Valid Licence to engage on the business of Private Security Agency in the district/State of Jharkhand issued by the Home Department, Govt. of Jharkhand as per their notification no. 5 Security (07)-03/2009-4892 dated 26.11.2010 under section 7 of Jharkhand Private Security Agency (Regulatory) Rules, 2010.		
14.	Documentary proof of minimum one contract of 200 guards and above at Technical Institution, Govt. Organisation, PSU.		

Term and condition of the tender should be duly signed and stamped by the tenderer.

### Seal & Signature of the bidder with date

### PRICE BID (ENVELOPE 'B') (On the letter head of the bidder)

To,

The Registrar IIT(Indian School of Mines) Dhanbad-826004

#### Ref: - NIT No. CA/INS/188/18-19, dated - 11.09.2018

Subject: - Hiring of Security Agency at IIT(I.S.M) Sir,

We hereby submit our price bid for the security Services at IIT(I.S.M) Dhanbad against the above tender notice.

	Wages to be paid		
Services and Manpower to be provided	<ol> <li>Manpower as per minimum wages of Central Govt. including statutory payments under watch</li> </ol>		
<ul> <li>1.Security Supervisor- 12 Nos daily</li> <li>2. Trained Civilian Security Guard - 210 daily [It may be increased or decreased as per need of the Institute from time to time including 9 Female guards)</li> </ul>	and ward category. (Manpower Rate per Man- days Including Basic + VDA + ESIC + EPF + Bonus as the notification of the Central Government		
<ul> <li>3.Trained Armed Guard - 03Nos. daily</li> <li>4. Driver - 03 daily (one in each shift)</li> <li>Walkie-Walkie -25 Nos</li> <li>Patrolling vehicle with Driver (Tata Sume/Bolero) on 24 × 7</li> </ul>	from time to time) 2. Cost towards Walkie - Talkie, Vehicle etc. will be included while calculating Service Charge. No separate charges/costs will be paid for these services.		
Service Charge % of total monthly bill (to be quoted by the bidder)			
GST as applicable			

All the terms and condition of the tender including amendments / corrigendum if any, are acceptable to us.

### Seal & Signature of the bidder with date