

Corrigendum-I

Ref No.: NIT No. TEQIP/PRJ/005/18-19, (Dated: 16.05.2018) Date: 29.06.2018

Subject: Extension of date for submission of Bids for Supply and Installation of 20 TB Storage

1.	Revised date & time for submission of tenders	21.06.2018 , 13.07.2018 at 01:00 P.M.
2.	Revised date & time of opening of tenders	21.06.2018 , 13.07.2018 at 04:00 P.M.

All other terms & conditions and contents remain same.

Deputy Registrar

**INDIAN INSTITUTE OF TECHNOLOGY
(INDIAN SCHOOL OF MINES), DHANBAD**



**Notice Inviting Tender (NIT) in Two-Bid System
for
Supply and Installation of 20 TB Storage**

Tender No.: IIT(ISM)/TEQIP/PRJ/005/2018-19

Date: 16.05.2018

Bid Submission deadline: ~~21.06.2018~~ 13.07.2018, 1:00 P.M.

REGISTRAR

Indian Institute of Technology (Indian School of Mines), Dhanbad

P.O. – Indian School of Mines (I.S.M.)

DHANBAD –826004 (INDIA)

www.iitism.ac.in

GSTIN: 20AAAAI0686D1ZA

**Notice Inviting Tender (NIT) in Two-Bid System
For
SUPPLY AND INSTALLATION OF 20 TB STORAGE**

Tender No.: IIT(ISM) /TEQIP/PRJ/005/2018-19

दिनांक/ Date: 16.05.2018

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CHAPTER 1

Instructions to Bidders

IIT (ISM), Dhanbad was formerly known as Indian School of Mines (ISM) and was a Deemed University before it got converted into an Institute of National Importance under the Institutes of Technology (Amendment) Act, 2016 passed by the Parliament of India and got the assent of President of India. The Indian School of Mines, now IIT (ISM), Dhanbad, was formally opened on 9th December 1926, by Lord Irwin, the then Viceroy of India to address the need for trained manpower related to mining activities in the country with disciplines of Mining and Applied Geology. In 1967, it was granted the status of a deemed to be university under Section 3 of UGC Act, 1956 and it was renamed as Indian Institute of Technology (Indian School of Mines) in 2016. It started as an institution to impart mining education, and today, has grown into a technical institution with various academic departments. IIT(ISM) is located in the mineral-rich region of India, in the city of Dhanbad in the state of Jharkhand. It is the third oldest institute [after IIT Roorkee and IIT (BHU) Varanasi] which got converted into an IIT.

IIT (ISM), Dhanbad intends to procure the equipment “20 TB Storage” to enrich its teaching and research facility at Dhanbad.

Reputed manufactures or authorized distributors are invited to submit their bid for “20 TB Storage” for IIT (ISM), Dhanbad as per this tender document in a Two-Bid System: - (a) Techno-Commercial (also termed as technical bid) bid (Part-1) consisting of all technical details of the item along with commercial terms and conditions and (b) Price bid (Part-2) indicating price for their items mentioned in the technical bid. All instructions and terms and conditions must be followed, failing which bid(s) will liable to be rejected.

INSTRUCTIONS

1. Offer should be submitted under TWO-BID system in two separate sealed covers i.e. “Techno-commercial bid” and “Price bid”.
2. Tender Number and tender submission deadline must be clearly mentioned on the top of the envelope.
3. a) In a tender, either the Indian agent on behalf of the principle/ OEM and the Principle/OEM itself can bid but both cannot bid simultaneously for the same item/product in the same tender.
b) If an agent submit bid on behalf of the principle/ OEM, the same agent shall not submit a bid on behalf of another principle/ OEM in the same tender for the same item/product.
4. Bidder(s) must submit PAN given by Income Tax authorities, TIN and copy of PAN / TIN with the bid.
5. The offer must be submitted in **Two-Bid**. Tender should be dropped in the tender box kept in the office of **Deputy Registrar (Purchase & Stores), IIT (ISM), Dhanbad– 826004 (Jharkhand, India)** only. Bids may be submitted by Speed Post / Courier in sealed cover only, but IIT(ISM), Dhanbad will not accept such bid if delivered/submitted to the office of the Deputy Registrar (Purchase & Stores

section), IIT (ISM), Dhanbad after the submission deadline and such bids will be treated as Late bids / non-responsive bids. It will be the sole responsibility of the bidders that their bid should be submitted/ delivered as per bid submission deadline. IIT (ISM), Dhanbad will not be responsible for any delay or transit loss or late delivery of bids to the office of the Deputy Registrar. No Tender is to be handed over to any staff of IIT (ISM), Dhanbad personally. All bids / correspondences should be sent to the following address only: "Dy. Registrar (P&S), IIT (ISM), Dhanbad, P.O. – Indian School of Mines (ISM), DHANBAD – 826004 (Jharkhand, India)". Bids sent through Email/Fax or submitted in unsealed cover(s) will not be accepted and such bids will be treated as non-responsive bids.

6. Bid(s) must be sent sufficiently in advance so that it reaches the institute on or before the submission deadline. Bid(s) received after the submission deadline will not be considered.
7. Bid document(s) and all enclosures must contain the signature and seal of the authorised representative of the bidder.
8. The bidder quoting for item(s) as per this tender should be the registered to provide the item/services with the appropriate government authority. Copy of registration certificate should be enclosed with the tenders (part-1). Offers submitted without proper registration certificate shall be rejected summarily.
9. The bidder quoting for item(s) as per this tender should be the registered to provide the item/services with the appropriate government authority. Copy of registration certificate should be enclosed with the tenders (part-1). Offers submitted without proper registration certificate shall be rejected summarily.
10. The Bank/RTGS detail on the letter-head of the bidder(s) must be submitted along with the tenders (part-1). A copy of the cancelled cheque should also be attached.
11. Name and PAN/Voter Card No. /Aadhar No. of the authorized signatory of the bidder(s) must be mentioned in the Form 7.2.
12. A copy of PAN/Voter Card/Aadhar Card of the authorized signatory of the bidder(s) must be attached with the Form 7.2

CHAPTER 2

Terms and Conditions

The offer must comprise of the following, failing which it will be treated as non-responsive bid hence will be rejected:

1. The bids under Two-Bid System will consist of two parts as per following details:- **a) Techno-Commercial bid (Part 1)** consisting of all technical details along with Commercial terms and conditions. **b) Price bid (Part 2)** indicating price for the items / services mentioned in technical bid (part-1). In stage-one, only the Techno-Commercial (Part 1) shall be opened and evaluated. In stage-two, the Price bids (Part 2) of only the technically qualified and acceptable offers will be opened, for further evaluation.
2. Sealing and Marking of Bids:
 - a) The Techno-Commercial bid (Part 1) must be sealed in a separate envelope (ENVELOPE-ONE).
 - b) The Price bid (Part 2) should be sealed in separate envelopes (ENVELOPE-TWO), duly super-scribed as **"Price Bid (Part 2), Tender No.: IIT(ISM)/TEQIP/PRJ/005/2018-19"**
 - c) The above TWO separate sealed envelopes are to be put in a bigger envelope (ENVELOPE-THREE), which should also be sealed.
 - d) Each of the above THREE envelopes MUST be super-scribed with **"Bid for Supply and Installation of 20 TB Storage against Tender No.: IIT(ISM)/TEQIP/PRJ/005/2018-19, Dated: 16.05.2018, Submission Deadline: 21.06.2018" 12.07.2018.**
3. The bids must be neatly typed/computer printed. Hand written offer will be rejected. Bids must carry the numbers of GSTIN/ sales tax / VAT / TIN / PAN / Service Tax Registration No. Bids must be in sealed envelope.
4. All relevant technical specifications/details of offered items, drawings, printed technical leaflets, and commercial details which are necessary to ensure that offer is complete in all respects should be attached with the technical bid documents.
5. A 'Compliance Statement' along with a certificate and duly signed that the tenderer satisfies the technical requirements given as per Form 7.5. The said statement should be in a tabular form with the columns: sl. no., (2) technical requirement as per NIT; (3) what is offered by the tenderer; and (4) status of compliance: Complied/Not complied).
6. IIT(ISM) does not bind itself to offer any explanation to those bidders whose Technical Bids have not been found acceptable by the Evaluation Committee of the Institute.
7. Following documents have to be furnished by the bidders with the technical bids (part-1):
 - (a) Self attested copies of credentials in support of capability to undertake the supply/work.
 - (b) Technical literature/catalogue with the detail specification of the material
 - (c) Satisfactory performance certificate from their customers for same/similar supply/service must be enclosed along with the technical bid.
 - (d) A copy of this tender document must be signed and sealed on all pages by the bidder(s) accepting the instructions and terms & conditions of the NIT and must be attached with the bid.
8. Price should be quoted on FOR, IIT(ISM) Dhanbad basis (in case of indigenous supply). In case of foreign supply, the price basis preferably should be FOR IIT(ISM) Dhanbad basis. The packing, forwarding, freight and transit insurance charges, if any, must be included in the price and should not

be claimed separately. Duties & taxes, if applicable, are to be shown separately clarifying whether those are extra or included in the price. Educational discounts, if any, should be mentioned clearly. Justification of the price quoted must be provided with the Price Bid. For this, Price List of the OEM and purchase order of govt. organizations / IITs/ NITs/ CSIR Labs / ISRO labs etc. should be attached. Price bids of only technically qualified tenderers shall be opened in on a pre-notified date and time. Decision of IIT (ISM), Dhanbad in this regard will be final and binding by all the bidders.

9. IIT(ISM), Dhanbad is entitled for Custom Duty Exemption under Govt. of India notifications and is registered with DSIR, Govt. of India for this purpose. This may be taken into consideration while quoting minimum possible rate. Exemption Certificates can be issued in favour of manufacturers only, if it is mentioned in the bid. It will not be issued any Indian Agent/dealer or distributor at any circumstances. IIT(ISM) will provide only custom duty exemption certificate for availing concessional custom duty. IIT(ISM) will not pay any extra custom duty other than duty exemption certificate.
10. IIT (ISM), Dhanbad does not issue form 'C' or 'D' for concessional Sales tax/VAT. Hence, full rate of sales tax as applicable to educational institutions against the form of certificate should be indicated.
11. **Performance Security or Performance Bank Guarantee (PBG):-** The successful bidder(s), on whom order will be placed, has to submit a performance security of 10% of the total order value at the earliest as per PO terms before release of any payment. Performance security has to be submitted in the form of Bank Guarantee/Demand Draft from any Nationalized/Scheduled commercial Bank in favour of the Registrar, IIT (ISM), Dhanbad. Performance security should remain valid for a period of two months beyond the date of completion of all contractual obligations of the successful bidder(s). No interest will be payable by IIT (ISM) Dhanbad on the Performance Security deposited. In case the contractor fails to provide satisfactory service, the Performance Security submitted by the bidder(s) is liable to be forfeited. An undertaking to this is to be submitted.
12. **Validity Period:** - The validity period of the tender should be clearly specified. It must be at least for **55(Fifty Five) days** from opening of bids.
13. **Warranty:** All the active components must carry 36 months comprehensive warranty
14. **Delivery Period and Liquidated Damage:** The item should be delivered within eight weeks from the date of purchase order. Exact delivery period must be mentioned in the offered bid. As time of the essence for this procurement, hence the ordered materials/work complete in all respects are required to be delivered and installed within the period stipulated in the purchase order failing which liquidated damages of 1% per week for the delayed period subject to maximum of 5% of the total basic value of the order shall be deducted from the invoice of the supplier. Earliest/ expected delivery period should be clearly indicated. Packing should be suitable for 'Air freight'.
15. **Inspection:** Inspection shall be carried out at IIT (ISM), Dhanbad after arrival of the materials and decision of the Institute in this regard shall be final.
16. **Rejection and Replacement:** Rejection, if any, shall be notified to the supplier within 30 days of receipt and inspection of the material/workmanship. Rejected materials/work is to be removed by the supplier at his own risk and cost from IIT (ISM). Campus within 14 days of intimation of rejection. Defective Supplies are required to be replaced within 15 days of the removal of the rejected materials/work.

17. Risk Purchase: IIT (ISM) shall be at liberty to realize from the supplier the differential amount, if any, which it shall have to incur on purchase of the material/work at higher price(s) from elsewhere in the market, if the supplier, due to their fault, fails to supply the ordered quality and quantity of the material/work within the stipulated time.
18. Conditional offer will not be accepted.
19. Payment: In case of indigenous item i.e. inside India, payment may be released through RTGS / online payment mode against complete execution of the purchase order (PO) and submission of all the required documents as per the order within 45 days after satisfactory supply, inspection, installation/commissioning & acceptance and on submission of pre-receipted tax invoice, delivery challan, warranty certificate and installation report in triplicate and Performance Bank Guarantee. In case of foreign supply, i.e. outside India i.e., payment may be released through Letter of Credit as per policy of IIT (ISM), Dhanbad. IIT (ISM), Dhanbad does not make any advance payment. However, as a special case in foreign supply only, 90% Letter of Credit (LC) Payment term may be accepted against dispatch of required documents as per PO terms and PBG and balance 10% payment via wire transfer/RTGS will be released only after satisfactory installation report and other documents as per PO terms received from the user department from the firm.
20. Advance payment will not be released. Any bid having condition of advance payment will be treated as non-responsive bid.
21. Country of origin and port of shipment must be stated in the technical bid itself in case of foreign supply. Any change at later stage will not be accepted.
22. Name and address of Indian Agent, percentage of agency commission, if any and role of the Agent with respect to the subject supplies and a statement thereon that "Agency Commission is included in the bid.
23. Payment will be released through bank/ RTGS/Wire transfer. The payment will be released after statutory deductions and compensation of delay / liquidated damage (LD) / late delivery etc., if any.
24. Any payment will be released only after satisfactory completion of the work/installation and after submission the certified bill(s) / invoice(s).
25. All communications are to be addressed to the Registrar, IIT (ISM), Dhanbad quoting the Tender No. and Date.
26. IIT (ISM), Dhanbad reserves the right to accept or reject or cancel any or all tender notice or bid(s) or order(s) at any stage without assigning any reason thereof.
27. For any dispute, the place of jurisdiction shall be Dhanbad (Jharkhand, India) only.
28. It will be the sole responsibility of the bidder(s) that its bid should reach on or before the submission deadline to Registrar, IIT (ISM), Dhanbad.
29. **Governing Law:** The order, placed, will be the contract between the successful bidder(s) and IIT (ISM), Dhanbad and shall be governed by the LAWS of India and under the contract shall be taken by the parties only in Dhanbad (Jharkhand, India) to competent jurisdiction.

30. Bid(s) shall be submitted in official tender form / format only. If submitted in any other form / format, the same shall be rejected. No paper shall be detached from the tender. All pages must be numbered properly and there must be seal and sign of the bidder(s) on all the pages of its bid.
31. The name and address of the bidder(s) shall be clearly written in the space provided and no overwriting, correction, insertion shall be permitted in any part of the tender. The tender should be filled-in and submitted in strict accordance with the instructions laid down herein; otherwise the bid is liable to be rejected.
32. The bid is liable to be rejected if complete information is not given therein, or if the particulars and data (if any) asked for in the Schedule to the tender are not filled-in properly.
33. The successful bidder(s) will indemnify IIT (ISM), Dhanbad, in case of any damage or liability, which may arise on account of any act or omission directly/indirectly attributable to the bidder(s).
34. Dispute, if any arising out of providing the said service(s) shall be settled mutually or arbitration by sole Arbitrator to be appointed by the Registrar, IIT (ISM), Dhanbad at Dhanbad as per the provisions of the Indian arbitration and Conciliation Act, 1996 and the Rules framed there under. The award passed by the said sole Arbitrator, will be binding upon the parties. The arbitration proceedings shall be held at Dhanbad only.
35. The successful bidder(s) shall ensure that its authorized representative should be present at the time of any discussion at IIT (ISM), Dhanbad regarding the bid, for which no any kind of TA/DA/boarding/lodging will be facilitated by IIT (ISM) Dhanbad.
36. The schedules of items/services are required as per Chapter-4 of this tender. Bidder(s) must clearly indicate in its tenders, the different taxes and duties which they propose to charge mentioning clearly the present rate(s) thereof with appropriate reference. Vague offer like “duties as applicable” shall not be considered.
37. Price should be quoted as per format only of Price Bid (Part-2) (Chapter – 5 of this tender) only for the item(s)/services as mentioned at Chapter – 4 of this tender. The required item(s)/services to be delivered / provided on or before the dead line as per purchase order.
38. The bidder(s) should be registered with VAT, CST, SST, Income Tax, service tax authorities, GST etc. and to enclose the copies of the relevant certificate along with the technical bids. The agency must be authorized by appropriate government authority to deliver the items/services at the IIT (ISM) Dhanbad.
39. The successful bidder(s) will ensure that its employees/staff/personnel would strictly follow all the security instructions and rules and regulations of IIT (ISM), Dhanbad during their visit in the campus.
40. If the successful bidder(s) commits breach of any of the above or Order's terms and conditions or is not able to deliver the item / provide the services / complete the work on time, the contract will be cancelled and security deposit shall be forfeited and a damage liability at the discretion of IIT (ISM), Dhanbad will be imposed on the bidder(s).

41. Bills / Invoices raised by the bidder(s) will be subject to applicable statutory deductions including T.D.S.
42. Necessary corrigendum(s), if required, will be issued at any stage, which must be acceptable to the bidder(s). Any corrigendum will be published on our website www.iitism.ac.in only. Bidder(s) must be in touch with our website www.iitism.ac.in for corrigendum(s). It will be sole responsibility of the bidder(s) that they will go through the corrigendum(s) published, if any, on our website www.iitism.ac.in and submit its tender accordingly.
43. Shortlisted bidder(s) may be called for presentation / demonstration / meeting at IIT (ISM), Dhanbad office with a short notice. Request from the bidder(s) to change the date and time of presentation / demonstration / meeting will not be accepted. If the bidder(s) will not attend for the same, then their bid(s) will be treated as non-responsive and hence the bid(s) will not be considered for further process.
44. Price bids will be opened for those bidder(s) who are shortlisted and declared as technically qualified bidder(s) by the Committee of the IIT (ISM), Dhanbad. In this regard, decision of IIT (ISM), Dhanbad will be final and binding to all the bidder(s).
45. Please note that no part shipment/transshipment/third party shipment is acceptable to us.
46. Submission deadline / last date & time for submission of the bids and date & time for opening of the same are given in this bid. The bids will be opened as per IIT(ISM) rules. Authorized representative of bidders having authorization letter, a govt. issued ID card and an employment ID card issued by the bidder may present during bid opening at their own discretion. In case of submission deadline / last date or bid opening date is a holiday/declared as a holiday, then next working date will be the submission deadline / last date for submission/ opening of tender. Submission deadline or bid opening date & time will not be changed upon any request from the bidder side. However, it may be changed as per IIT(ISM) rules. In this regard, decision of the IIT (ISM), Dhanbad will be final and binding to all the bidders.
47. For the items / services, the bidders must ensure the required quality, quantity, materials, dimensions & other parameters and quote accordingly. In case items / services provided are not same as quoted/ordered, the claim for payment shall not be accepted. No payment, claims for such items / services shall be released. In this regard, decision of IIT (ISM), Dhanbad will be final and binding to the bidders.
48. IIT (ISM), Dhanbad at its discretion may change the quantity/quality/parameters/upgrade the criteria/drop any item(s) or part thereof at any stage. In case of any dispute, the decision of IIT(ISM) shall be final and binding on the bidders/tenderers.
49. IIT (ISM), Dhanbad reserves the right to accept or reject any or all the bids in part or in full without assigning any reason and does not bind itself to accept the lowest bid. The decision of the competent authority of IIT (ISM), Dhanbad will be final and binding to the bidder(s).
50. All the bidders, those are interested to participate in this bid, must have to submit the technical specification of their bid in MS-Word Format in a CD with the technical bid. The CD must be marked with the NIT No. and submission deadline.

51. Professional(s) to be deployed by the successful bidder(s) for the supply of the item / installation / execution of the work in order to provide the item(s) /service(s) as per order must be well qualified.

CHAPTER 3
Schedule of Requirements

<u>Description</u>	<u>Details</u>
NIT No.	IIT(ISM)/TEQIP/PRJ/005/2018-19
Date of Tender	16.05.2018
Bid submission deadline	21.06.2018 , 12.07.2018 1:00 P.M.
Date of opening of the bids (technical part-1)	21.06.2018 , 12.07.2018 4:00P.M.

CHAPTER 4

Specification and allied technical details

Scope of Work

Annexure I

Hardware Specifications for 20 TB Storage

CPU	Intel® Xeon® E3-1200 v3 Family 3.4 GHz Quad Core Processor or better					
Memory	System memory:	32	GB	DDR3	ECC	RAM
	Total memory	slots:	4	or		more
	Memory expandable up to: 64					
Flash Memory	512MB DOM or more					
Internal Cache Port	Two mSATA port on board for read caching Note: The standard system is shipped without mSATA flash.					
Hard Drive	24 x 3.5-inch SATA 6Gbps/3Gbps hard drive or 2.5-inch SATA, 6Gbps/3Gbps hard drive SSD hard drive					
Hard Drive Tray	24 x hot-swappable and lockable tray					
LAN Port	4 x Gigabit RJ-45 Ethernet port (Expandable up to 8 x 1 Gb LAN or 4 x 10 Gb + 4 x 1 Gb LAN by installing optional dual-port 10 Gb and 1 Gb network card)					
LED Indicators	Status, 10 GbE, LAN, eSATA, storage expansion port status					
USB	4x USB 3.0 port (rear) 4x USB 2.0 port (rear) Support USB printer, pen drive, USB hub, and USB UPS etc.					
Buttons	System: Power button and reset button					
Alarm Buzzer	System warning					
Form Factor	4U, Rackmount					
Dimensions	176.15(H) x 442.5(W) x 530.5(D) mm 6.94(H) x 17.42(W) x 20.89(D) inch					
Weight	Net weight (NAS only) : 23.08 kg/50.88 lb Gross weight (with packing and accessories) : 28.56 kg/ 62.96 lb					
Sound Level (dB)	Sound Level (dB) Sound pressure (LpAm) (bystander position): 48.3 dB					
Power Consumption (W)	Sleep mode: 129.43 In Operation: 263.81 W					
Temperature	0-40°C					
Relative Humidity	5~95% non-condensing, wet bulb: 27°C.					
Power Supply	Input: 50-60 Hz 100-127V~/ 8.5A 200-240V/ 4.2A Output: 650W					
PCIe Slot	2 (1* PCIe Gen3 x8, 1* PCIe Gen3 x4)					
Fan	4 x 8 cm smart cooling fan					

Software Specifications for 20 TB Storage

Operating System

Embedded Linux

Disk Management

1. Flexible volume
2. Thin-provisioning with space reclamation supported
3. Online Volume Expansion
4. Online Storage Pool Expansion (via QNAP RAID expansion enclosure)
5. Single Disk, JBOD, RAID 0, 1, 5, 6, 10
6. RAID Hot Spare and Global Hot Spare
7. Online RAID Capacity Expansion and Online RAID Level Migration
8. Bad Block Scan and Hard Drive S.M.A.R.T.
9. Bad Block Recovery
10. RAID Recovery
11. Bitmap Support

Supported Clients*

Windows XP and Windows Server 2012 onwards, Apple Mac OS X onward, Linux & UNIX

Power Management

1. Wake on LAN
2. Internal Hard Drive Standby Mode
3. Scheduled Power on/off
4. Automatic Power on after Power Recovery
5. USB and Network UPS Support with SNMP Management

Supported Browsers

1. Microsoft Internet Explorer 10+
2. Mozilla Firefox 8+
3. Apple Safari 4+
4. Google Chrome

Access Right Management

1. Batch Users Creation
2. Import/Export Users
3. User Quota Management
4. Local User Access Control for CIFS, AFP, FTP, and WebDAV,
5. Subfolder Permissions Support for CIFS/SMB, AFP, FTP, and Web File Manager

Multilingual Support

1. Chinese (Traditional & Simplified), Czech, Danish, Dutch, English, Finnish, French, German, Greek, Hungarian, Italian, Japanese, Korean, Norwegian, Polish, Portuguese (Brazil), Romanian, Russian, Spanish, Swedish, Thai, Turkish

Domain Authentication Integration

1. Microsoft Active Directory (AD)
2. LDAP Server
3. LDAP Client
4. Domain Users Login via CIFS/SMB, AFP, FTP, and File Station

File System

1. Internal hard drive: EXT4
2. External hard drive: EXT4, EXT3, NTFS, FAT32, HFS+

Web Administration

1. Multi-window, Multi-tasking based System Management
2. Movable Icons and Personalized Desktop
3. Smart Toolbar and Dashboard for Neat Display on System Status
4. Smart Fan Control
5. Dynamic DNS (DDNS)
6. SNMP (v2 & v3)
7. Resource Monitor
8. Network Recycle Bin for File Deletion via CIFS/SMB and AFP
 - o Automatic Cleanup
 - o File Type Filter
9. Comprehensive Logs (Events & Connection)
10. Syslog Client
11. Firmware Live Update
12. System Settings Backup and Restore
13. Restore to Factory Default
14. Mobile App manager for Remote Monitoring

Networking

1. TCP/IP (IPv4 & IPv6: Dual Stack)
2. NIC should support
 - o Failover
 - o Multi-IP Settings
 - o Port Trunking/NIC Teaming (Modes: Balance-RR, Active Backup, Balance XOR, Broadcast, IEEE 802.3ad/Link Aggregation, Balance-TLB and Balance-ALB)
3. Optional Dual-port 10 GbE and 1 GbE Network Expansion Cards*
4. Service Binding Based on Network Interfaces*
5. Proxy Client, Proxy Server
6. DHCP Client, DHCP Server
7. Protocols: CIFS/SMB, AFP (v3.3), NFS (v3), FTP, FTPS, SFTP, TFTP, HTTP(S), Telnet, SSH, iSCSI, SNMP, SMTP, and SMSC
8. UPnP & Bonjour Discovery
9. USB Wi-Fi Adapter Support

File Server

1. File Sharing across Windows, Mac, and Linux/UNIX
2. Protocols: CIFS/SMB, AFP, NFS, FTP/FTPS, HTTP/HTTPS (Web File Manager), WebDAV
3. Windows ACL
4. Advanced Folder Permission for CIFS/SMB, AFP, FTP
5. Shared Folder Aggregation (CIFS/SMB)

Security

1. IP Filter & Policy-based Automatic IP Blocking
2. Network Access Protection with Auto-blocking: SSH, Telnet, HTTP(S), FTP, CIFS/SMB, AFP
3. Encrypted Access: HTTPS, FTP with SSL/ TLS (Explicit), SSH/SFTP (admin only), Encrypted Remote Replication (Rsync over SSH)
4. CIFS Host Access Control for Shared Folders
5. Antivirus Protection

6. Preferably encryption protection
7. Importable SSL Certificate
8. Instant Alert via E-mail, SMS, Beep, and LCD Panel*

File Station

1. Supports ISO Mounting (Up to 256 ISO Files)
2. Creates and Sends Download Links for Sharing Public Files with Expiration Time and Password Protection
3. Drag-n-drop Files via Chrome and Firefox Browsers
4. Photo, Music, and Video Preview and Playback Empowered by Built-in Transcoding Technology
5. File Compression (ZIP or 7z)
6. Advanced Search
7. Mobile App: Qfile for File Browsing and Management

Powerful All-in-one server

FTP Server

1. FTP over SSL/TLS (Explicit)
2. Concurrent Connections: Max 256
3. Passive FTP Port Range Control
4. FTP Bandwidth & Connection Control
5. Supports FXP & Unicode

Syslog Server

1. Centralized Log Monitoring and Archiving
2. Immediate Email Alerts
3. Supports Log Filtering

Backup Station

1. Remote Replication Server (over Rsync)
2. Real-time Remote Replication (RTRR) to another NAS or FTP Server
3. Works as Both RTRR Server & Client with Bandwidth Control
4. Real-time & Scheduled Backup
5. Encryption, Compression, File Filter, and Transfer Rate Limitation
6. Preferably Encrypted Replication between NAS Servers
7. Desktop Backup through suitable software
8. Apple Time Machine Support with Backup Management
9. Data Backup to Multiple External Storage Devices
10. Synchronizes with Cloud Storage: Amazon S3, ElephantDrive, Symform, Dropbox, and Google Drive
11. Third Party Backup Software Support: Veeam Backup & Replication, Acronis True
12. Image, ARCserve Backup, EMC Retrospect, Symantec Backup Exec, LaCie SilverKeeper, etc.

Print Server

1. Max No. of Printers: 3 or more
2. Supports Internet Printing Protocol
3. Print Job Display and Management
4. IP-based and Domain Name-based Privilege Control
5. Supports Apple Bonjour Printing

iSCSI (IP SAN)

1. iSCSI Target

2. Multi-LUNs per Target
3. Up to 256 Targets/LUNs Combined
4. Supports LUN Mapping & Masking
5. Block-based LUN
6. Thin-provisioned LUN with Space Reclamation supported
7. Online LUN Capacity Expansion
8. Supports SPC-3 Persistent Reservation
9. Supports MPIO & MC/S
10. iSCSI LUN Backup, One-time Snapshot, and Restore
11. iSCSI Connection and Management
12. Virtual Disk Drive (via iSCSI Initiator)
13. Stack Chaining Master
14. Max No. of Virtual Disk Drives: 8

Database Server

1. Built-in MySQL Server
2. Web-based Management via phpMyAdmin

Server Virtualization & Clustering

1. VMware vSphere (ESX/ESXi 5.x, 6.x)
2. VMware VAAI for iSCSI and VAAI for NAS
3. vSphere Plug-in
4. Citrix XenServer (6.0)
5. Windows Server 2012 Hyper-V
6. Supports Microsoft ODX
7. QNAP SMI-S provider for Microsoft SCVMM
8. Windows Server 2012 Failover Clustering

RADIUS Server

1. Centralized Account Management and Authentication for Network Access
2. Supports 802.1x Security Authentication
3. TFTP Server with PXE Booting (Read-only)

Virtualization Station

1. Support up to 8 Virtual Machine (32GB RAM is required) creating to run an operating system such as Windows, Linux, Unix.
2. VM import from Virtual Appliances
3. VM export into a virtual appliance in OVF / QVM format
4. VM clone
5. VM snapshot
6. HTML5 based shared remote console

VPN Server

1. Secure Remote Access: PPTP & OpenVPN VPN services
2. Remote Access to Other Resources on Local Network
3. Max No. of Clients: 30

Storage Plug & Connect via Windows Qfinder by QNAP

1. Create and Map Shared Folders
2. Create and Connect to iSCSI Target/LUN

Surveillance Station

1. Supports over 1,400 IP Cameras
2. Includes 8 Free Camera License
3. Up to 80 Camera Channels via Additional License Purchase*
4. Intelligent Video Analytics (IVA) for Advanced Video Search
5. Visual Aid by E-map
6. Surveillance Client for Mac
7. Suitable Mobile App (iOS and Android)

Cloud Service

1. Private Cloud Storage and Sharing
2. Free Host Name Registration (DDNS)
3. Auto Router Configuration (via UPnP)
4. Remote Access without Complicated Router Setup
5. Connectivity for Easy VPN Connection (Windows VPN Utility)

Antivirus

1. Supports ClamAV (free) and McAfee (optional purchase) virus scanner.
2. Protection against Viruses, Trojans, and Other Threats
3. Free Virus Databases Update on Manual or Scheduled Basis
4. Multiple Scan Tasks (Max: 64, Concurrent: 5) with Custom Folder Selection and Scheduled Scanning
5. Email Notification upon Task Completion or Virus Detection
6. Quarantines or Deletes Infected Files

Sync

1. Syncs Files among Multiple Devices through the NAS
2. Option for Not Removing Files on the NAS during Synchronization
3. Selective Synchronization
4. Shares Securely with SSL
5. Team Folder
6. Shares Files by Links via E-mail
7. Uploads Photos or Videos to the folders
8. Restores Files from Network Recycle Bin
9. File Name Conflict Policy
10. Option for Filter Settings
11. Privilege Control for Users
12. Supports Windows & Mac OS

APP Center

Add New Features by Online Installation of over 90 Official and Community Software

Web Server

1. HTTP/HTTPS Connections
2. Built-in MySQL Server
3. Web-based Management via phpMyAdmin (QPKG)
4. Virtual Hosts: Max 32

Warranty

3 years comprehensive onsite warranty for hardware and software

CHAPTER 5
(On the letter head of the bidder)
PRICE SCHEDULE

Price Bid (Part 2)**PRICE BID**

(Note: This price bid must be in a sealed cover and should be sealed separately from the techno-commercial bid cover.)

The bidder(s) shall quote the amount tendered/financial bids in the following format:

"Price Bid for **"Supply and Installation, 20 TB Storage"** I / We () on behalf of M/s

hereby undertake to provide **Supply and Installation, 20 TB Storage** as specified in this tender and our technical bid for an amount of Rs. (in words Rupees) for the item as in

Chapter –4. The above quoted amount is inclusive of and in accordance with all the statutory liability, Service Charges, Administrative Charges, etc." as applicable.

Details of the prices quoted for the various items as per technical bid are as follows: -

Sl. No.	Full Description of Items with (HSN Code/SAC Code)	Qty.	Rate	Amount
			Packing & Forwarding (if any)	
			Total	
			GST	
			Freight (if any)	
			Installation (if any)	
	Amount should be in figure as well as word		Grand Total	

.....

Signature of the bidder(s)/authorized signatory with seal

UNDERTAKING BY THE BIDDER(S)

I have carefully gone through the various terms and conditions mentioned in the tender document of **Supply and Installation, 20 TB Storage**. I agree to all the conditions and offer to supply the item at IIT (ISM), Dhanbad. I am making this offer after carefully reading the conditions and understanding the same. I have acquainted with all the tasks required to be carried out, before making this offer. I will abide by the corrigendum(s), if any, to be issued by IIT (ISM) Dhanbad on its website www.iitism.ac.in. I hereby sign this undertaking as token of our acceptance of various conditions mentioned in tender document. Justification of the price is also attached herewith.

Place: _____

Dated: _____

Name & Signature of the bidder(s):

Address: _____

CHAPTER 6
(On the letter head of the bidder)

Contract Form

With reference to the tender reference no. **IIT(ISM) /TEQIP/PRJ/005 / 18-19**, Dated: 16.05.2018 of IIT(ISM), Dhanbad for Supply and Installation, **20 TB Storage**, we (bidder(s)'s name) _____ accept all the instructions and terms and conditions of the tender and accordingly hereby submit our quotation no. _____ dated _____.

ALL TERMS AND CONDITIONS OF THE N.I.T. ARE ACCEPTED

1	Name and address of the bidder	
2	Telecom nos. of the bidder i.e. phone fax, & email id.	
3	Signature, name & designation of the person signing on behalf of the bidder & his/her office seal	
4.	Name & designation of the contact person & his phone/mobile no./e-mail ID	

We hereby declare that all statements/details made in this tender are true, complete and correct to the best of my knowledge and belief. I understand that in the event of any information being found false or incorrect at any stage or we do not satisfy any of the stated criteria, our offer is liable to be cancelled automatically and IIT (ISM), Dhanbad may take an action against this firm for such false information including legal action.

Signature:

Name:

Designation:

Bidder(s)'s Name:

Seal:

CHAPTER 7
(On the letter head of the bidder)

Form 7.1- Checklist
(to be submitted with technical bid part-1)

1. Duly sealed and signed (on all pages) of the tender document.	
2. Form No. 7.4 (Techno-Commercial bid, Part-1) is attached	
3. Form No. 7.2 and 7.3 are attached with Techno-commercial bid (part-1)	
4. Details of PAN, TIN, Service Tax Registration No., GST No. etc. is attached	
5. Bank account details is attached	
6. Complete contact details (Name, Postal address, E-mail address, phone no. mobile no.) is provided	
7. Complete technical details attached	
8. The Techno-Commercial bid (Part 1) is sealed in a separate envelope (ENVELOPE-ONE) duly super-scribed as "Techno-Commercial bid (Part 1) - Bid for Supply and Installation, 20 TB Storage	
9. The Price bid (Part 2) is sealed in separate envelopes (ENVELOPE-TWO) and duly super-scribed as "Price Bid (Part 2) – Bid for Supply and Installation, 20 TB Storage	
10. A copy of PAN/Voter Card/Aadhar Card including ID card of the bidder (firm) of the authorized signatory of the bidder(s) is attached with the Form 7.1	

Form No.: 7.2
(On the letter head of the bidder)

To,
 The Registrar,
 Indian Institute of Technology (Indian School of Mines), Dhanbad,
 P.O. – I.S.M.
 DHANBAD– 826004.

Ref.: Your Notice Inviting Tender No. IIT-ISM / TEQIP/PRJ/005 / 2018-19, Dated: 16.05.2018

Sub: Technical bid relating to **Supply and Installation, 20 TB Storage**

Sir/ Madam,

1. I/We have gone through all Chapters of the tender document such as Instructions and Terms and conditions, minimum eligibility criteria, schedule of requirements, Specifications and allied technical details etc. as enlisted by you in your Notice Inviting Tender for the subject under reference.
2. I/We, hereby confirm that we have understood all the above and confirm my/our commitment to abide by them.
3. I/We also confirm my/our commitment to provide the services as enlisted in your Notice Inviting Tender under reference.

Seal and Signature of authorized signatory of the bidder(s) with date →

Documents	Yes/No	Document No. (If submitted a copy of the same)
PAN Card/Voter ID/Aadhaar Card		
Official ID Card		
Other Documents (specify below)		

(A copy of PAN/Voter Card/Aadhar Card and official ID card of the authorized signatory of the bidder(s) must be attached with this letter.).

Form No.:7.3
(On the letter head of the bidder)

(to be submitted with technical bid part-1)

1. Validity of Quotation: days from the date submission deadline (minimum 55 days from the submission deadline).....
2. Performance Security or PBG: Will Be Submitted with the proforma invoice or invoice, if Purchase Order placed by I.I.T. (I.S.M.), Dhanbad
3. Payment Terms: Payment after supply, satisfactory installation and submission of all required documents as per Purchase Order after statutory deductions and penalty (liquidity damage), if any as decided by I.I.T. (I.S.M.), Dhanbad.

ALL THE ABOVE MENTIONED TERMS & CONDITIONS ARE ACCEPTED BY US AND PROFORMA IS SUBMITTED FOR CONSIDERATION.

Signature & Seal of the Bidder(s)

Form No.: 7.4
(On the letter head of the bidder)

TECHNO-COMMERCIAL BID (Part-1)

TECHNICAL BID

1. Name of the Bidder(s).....
- 2.Name of the authorized person (who signs on the tender document on behalf of bidder(s)) with PAN/Voter Card No./Aadhar No.
3. Address of the Bidder(s)..... , Website
4. Phone No. (Mobile).....Fax..... E-mail

Details of the item and its specification:

Sl. No	Particulars	Description

Name of the authorized signatory:

Name of the Bidder(s):

Contact No.:

Signature & Seal of the Bidder(s)

Form No.: 7.5
(On the letter head of the bidder)

To be attached with TECHNO-COMMERCIAL BID (Part-1)

Compliance Statement

Sl. No	Technical requirement as per NIT	What is offered by the bidder	Status of Compliance Complied/Not Complied
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