



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2024/B/5764722
Dated/दिनांक : 06-01-2025

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	27-01-2025 10:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	27-01-2025 10:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Education
Department Name/विभाग का नाम	Department Of Higher Education
Organisation Name/संगठन का नाम	Indian Institute Of Technology (iit)
Office Name/कार्यालय का नाम	New Delhi
क्रेता ईमेल/Buyer Email	buycon3765.iiti.jh@gembuyer.in
Total Quantity/कुल मात्रा	5
Item Category/मद केटेगरी	Workstation (Q2)
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Certificate (Requested in ATC),OEM Authorization Certificate,Additional Doc 1 (Requested in ATC),Additional Doc 4 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	Yes
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes
RA Qualification Rule	H1-Highest Priced Bid Elimination
Type of Bid/बिड का प्रकार	Two Packet Bid

Bid Details/बिड विवरण

Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	10 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	35000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	62

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Registrar
IIT (ISM) Dhanbad
(The Registrar)

MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता

Yes

1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023. [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.
4. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
6. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:
 - i. If number of technically qualified bidders are only 2 or 3.
 - ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
 - iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.

- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Workstation (5 pieces)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Bis Required	Yes
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Technical Specifications/तकनीकी विशिष्टियाँ

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Type	Form Factor	Desktop
Processor	Processor Make	Intel
	Processor Generation	NA, 10, 11, 12, 13 Or higher
	Number of Cores per Processor	8, 10, 12, 14, 16, 18, 20, 22, 24, 26, 28, 30, 32, 64, 36, 56 Or higher
	Processor Base Frequency (GHz)	3.9, 4, 4.1, 4.2, 4.3, 5.2 Or higher
	Processor Description	Intel Xeon W Series, Intel Xeon Bronze Series, Intel Xeon Silver Series, Intel Xeon Gold Series, Intel Xeon Platinum Series Or higher

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Processor Number	Intel Xeon W-2133, Intel Xeon W-2155, Intel Xeon W-2175, Intel Xeon W-2195, Intel Xeon E-2236, Intel Xeon E-2246G, Intel Xeon E-2276G, Intel Xeon E-2278G, Intel Xeon E-2286G, Intel Xeon E-2288G, Intel Xeon W-3223, Intel Xeon W-3225, Intel Xeon W-3235, Intel Xeon W-3245, Intel Xeon W-3245M, Intel Xeon W-3265, Intel Xeon W-3265M, Intel Xeon W-3275, Intel Xeon W-3275M, Intel Xeon W-2235, Intel Xeon W-2255, Intel Xeon W 10855M, Intel Xeon W 10885M, Intel Xeon W 1290P, Intel Xeon W 1290, Intel Xeon W 1270P, Intel Xeon W 1270, Intel Xeon W 1250P, Intel Xeon W 1250, Intel Xeon W-2245, Intel Xeon W-2265, Intel Xeon W-2275, Intel Xeon W-2295, Xeon 2286M, Xeon 2276M, Intel Xeon W 1390P, Intel Xeon W 1390, Intel Xeon W 1370P, Intel Xeon W 1370, Intel Xeon W 1350P, Intel Xeon W 1350, Intel Xeon W9 3495X, Intel Xeon W9 3475X, Intel Xeon W7 3465X, Intel Xeon W7 2495X, Intel Xeon W7 3455, Intel Xeon W 3375, Intel Xeon W5 2465X, Intel Xeon W5 3435X, Intel Xeon W 3365, Intel Xeon W 3335, Intel Xeon W7 2475X, Intel Xeon W5 2455X, Intel Xeon W 3323, Intel Xeon W 3345, Intel Xeon W3 2435, Intel Xeon W5 3423, Intel Xeon W5 3425, Intel Xeon W7 3445, Intel Xeon W5 3433, Intel Xeon W5 2445, Intel Xeon W3 2425, Intel Xeon W3 2423, Intel Xeon w9-3495X, Intel Xeon w9-3475X, Intel Xeon w7-3465X, Intel Xeon w7-2495X, Intel Xeon w7-3455, Intel Xeon W-3375, Intel Xeon w5-2465X, Intel Xeon w5-3435X, Intel Xeon W-3365, Intel Xeon W-3335, Intel Xeon w5-2455X, Intel Xeon W-3323, Intel Xeon W-3345, Intel Xeon w3-2435, Intel Xeon w5-3423, Intel Xeon w5-3425, Intel Xeon w7-3445, Intel Xeon w5-3433, Intel Xeon w5-2445, Intel Xeon w3-2425, Intel Xeon w3-2423, Intel Xeon w7-3545, Intel Xeon w7-3555 Or higher
	Number of Sockets populated with the Processors	1, 2 Or higher
Motherboard	Chipset Number	Intel C422, Intel C621, Intel C622, Intel C624, Intel X99, Intel X299, Intel W680, Intel Q670, Intel W790, Intel C741 Or higher
	Expansion Slots (PCIe x 4) (Number)	2, 3 Or higher
	Expansion Slots (PCIe x 8) (Number)	1, 2 Or higher
	Expansion Slots (PCIe x 16) (Number)	2, 3, 4 Or higher
Graphics	Graphics Type	Dedicated/Discrete
	Number of Graphic Cards	1, 2, 3, 4 Or higher

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Graphic Card Description	nVIDIA Quadro GP100 16GB, nVIDIA Quadro RTX 6000 24GB, nVIDIA Quadro RTX 8000 48GB, nVIDIA Quadro GV100 32GB, nVIDIA Tesla V100 SXM2 32GB, NVIDIA RTX A4000 16GB 4DP GFX, NVIDIA RTX A4000 16GB, NVIDIA RTX A4500 20GB, NVIDIA RTX A5000 24GB, NVIDIA RTX A5500 24GB, NVIDIA RTX A6000 48GB, NVIDIA RTX 4080 Super 16 GB GDDR6X, NVIDIA RTX 4000 Ada 20 GB 4DP Graphics, NVIDIA RTX 4500 Ada 24 GB 4DP Graphics, NVIDIA RTX 5000 Ada 32 GB 4DP Graphics, NVIDIA RTX 6000 Ada 48 GB 4DP Graphics Or higher
Operating System	Operating System (Factory Pre-Loaded)	Windows 11 Professional
Memory	RAM Speed (MHz)	2933, 4800, 5200 Or higher
	RAM Size (GB)	32, 64, 128, 256, 512, 1024, 2048, 3072, 4096, 48, 96, 192, 384, 768, 1536 Or higher
	RAM Expandability upto using spare DIMM Slots (GB)	512, 1024, 3072, 4096, 1536, 2048, 768 Or higher
Primary Storage /Boot Drive	Type of Drives used to populate the internal Bays	SSD
	RAID for Operating System	0, 1, NA
	Capacity of each Drive (GB)	512, 600, 768, 800, 900, 1000, 1024, 1200, 1800, 2000, 2048, 4000, 4096, 8000, 6000 Or higher
Secondary Storage	Type of Drives used to populate the Internal Bays	SATA
	Number of Internal Bays populated with SATA Drive	1, 2, 3, 4, 5, 6, 7, 8, 9, 10 Or higher
	Each SATA Drive Capacity (GB)	1000, 2000, 4000, 8000, 6000 Or higher
	Total SATA Drive Capacity (GB)	1000, 2000, 4000, 8000, 3000, 5000, 6000, 7000, 9000, 12000, 16000, 20000, 24000, 28000, 32000 Or higher
	Number of Internal Bays populated with SAS Drive	0, 1, 2, 3, 4, 5, 6, 7, 8, 9, 10 Or higher
	Capacity of each SAS Drive (GB)	300, 600, 900, 1200, 1800, 800, 0, 4000 Or higher
	Total SAS Drive Capacity (GB)	300, 600, 900, 1200, 1800, 2100, 0, 4000 Or higher
	Number of Internal Bays populated with SSD Drive	1, 2, 3, 4, 5, 6, 7, 8, 9, 10 Or higher
	Capacity of each SSD Drive (GB)	512, 1024, 2048, 800 Or higher
	Total SSD Capacity (GB)	512, 768, 1024, 2048, 4096, 5120, 3072 Or higher

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Number of Internal Bays populated with PCIe Drive	0, 1, 2, 3, 4, 5, 6, 7, 8 Or higher
	Capacity of each PCIe Drive (GB)	128, 256, 512, 1024, 2048, 0 Or higher
	Total PCIe Drive Capacity (GB)	128, 256, 512, 1024, 2048, 4096, 0, 1536, 6144 Or higher
RAID	Number of RAID Controller Ports	6, 7, 8, 10 Or higher
	Speed of RAID Controller Ports (Gbps)	6, 12 Or higher
Connectivity	Type of Ethernet Ports	Dual Gigabit NIC 10/100/1000
	Number of Ethernet Ports	2, 3, 4, 6 Or higher
	Wireless Connectivity	Yes, No Or higher
	If Yes, Type of Wireless Connectivity	Wi-Fi 802.11b/g/n, Wi-Fi 802.11ac, NA, Wi-Fi 6E AX211 BT 5.2, Wi-Fi 6 AX200 & BT 5.2, Wi-Fi 6 AX201 (2x2) and BT 5.2 Or higher
	Bluetooth Connectivity	Yes, No Or higher
	If Yes, Version of Bluetooth Available	4, 4.1, 4.2, 5, 0 Or higher
Ports	Number of USB Version 3 point 0 / 3 point 1, Gen 1 Ports	10 Or higher
	Number of DP Ports	4, 6, 8, 9, 12, 16 Or higher
Display	Display Availability	Monitor
	Display Size (cm)	68- 71, 72- 81, 82 - 87, 88 - 93, 94 - 97, 98 - 105, 107 - 110, 111 - 115, 116 - 120, 121 - 125, 126 - 130 Or higher
	Display Type	Non Touch, Touch Or higher
	Panel Type	Flat, Curved Or higher
	Panel Technology	IPS, OLED Or higher
	Display Resolution (Pixels)	1920x1080, 1920 x 1200, 3200x1800, 3840 x 2160, 2560 x 1080, 2560 x 1440, 2560 x 1600, 3440 x 1440, 3840 x 1600, 5120 x 1440, 7680 x 4320 Or higher
Power	Redundant Power Supply	Yes, No Or higher
Input Devices	Mouse Connectivity, If available	Wired, Wireless Or higher
	Keyboard Connectivity, if available	Wired, Wireless Or higher
Warranty	On Site OEM Warranty (Year)	3, 4, 5 Or higher

Additional Specification Parameters - Workstation (5 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
1. Additional Requirement	1) Internal Speaker - Yes, 2) Headphone out - Yes, 3) Microphone-in - Yes, 4) Keyboard - Yes, 5) Mouse - Yes, 6) Optical Drive - DVD R/W, 7) Processor Turbo Frequency (GHz) - 4.5 GHz or above
2. Additional Requirement	1) Monitor Stand - Height Adjustable, 2) Type of RAM - DDR4 or better, 3) Cache (MB) - 16.5 MB or Higher, 4) Number of USB Type C Ports - 1 or higher, 5) Number of VGA Ports - 1 or higher
3. Additional Requirement	1) Number of HDMI Ports - 2 or higher, 2) Wireless Connectivity - Yes, 3) Bluetooth Connectivity - Yes, 4) Bit of the Operating System - 64Bit

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Deepak Kumar	826004,Administrative Block, Indian Institute of Technology (Indian School of Mines), Dhanbad, Jharkhand	5	45

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें**1. Generic**

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

Head of Department
Department of Mining Engineering
IIT (ISM) Dhanbad
Jharkhand
Pin 826004

2. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

3. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and

4. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

The following Buyer Added Bid Specific Terms and Conditions will apply for this bid. These Specific Terms and Conditions will modify / substitute / supplement the other clauses mentioned in bid document.

Whenever there is any conflict between the provision of other clauses mentioned in the bid document and that in the Buyer Added Bid Specific Terms and Conditions, the provision contained in the Buyer Added Bid Specific Terms and Conditions shall prevail.

- Ø The **quoted item** by the seller should comply all terms and conditions, specifications of the document uploaded by the buyer under technical specifications.
- Ø Bidders are required to submit **OEM certificate/Authorization certificate from OEM** along with this bid. In case bidder quote goods of more than one OEM then MAF is required from all different OEM.
- Ø Bidders are requested to submit the **catalogue** of offered items.
- Ø Bidders must submit the duly filled and signed **Annexure-I** along with Technical Bid document.
- Ø Bidders must submit the duly filled and signed **Annexure-II** along with Technical Bid document.
- Ø Bidders must submit the duly filled and signed **Annexure-III** along with Technical Bid document.
- Ø Performance Security or Performance Bank Guarantee (PBG):- The successful bidder(s), on whom order will be placed, has to submit a performance security of 5

% of the total order value at the earliest as per PO terms before release of any payment. Performance security has to be submitted in the form of Bank Guarantee/Demand Draft from any Nationalized/Scheduled commercial Bank in favour of the **Registrar, IIT (ISM), Dhanbad**. Performance security should remain valid for a period of two months beyond the date of completion of all contractual obligations of the successful bidder(s). No interest will be payable by IIT (ISM) Dhanbad on the Performance Security deposited. In case the contractor fails to provide satisfactory service, the Performance Security submitted by the bidder(s) is liable to be forfeited. Link of PBG format - <https://people.iitism.ac.in/~download/tender/bankguaranteeformats.pdf>

- Ø Payment will be made on successful delivery, installation (if any) and acceptance only subject to submission and verification of PBG.
- Ø No advance payment will be made. Payment may be released through RTGS / online payment mode against complete execution of the purchase order (PO)/ work order and submission of all the required documents as per the order preferably within 30 days after satisfactory supply, inspection, installation / commissioning & acceptance and on submission of pre-receipted tax invoice, delivery challan, warranty certificate and installation report in triplicate and Performance Bank Guarantee, subject to verification.
- Ø Bidders are required to submit PAN and GST certificate along with this bid.
- Ø Bidders are required to submit all the relevant documents/data as asked in bid document, failing to this bid will be liable for rejection.

GEM Bid Number (As per the GeM Bid)	GEM/2024/B/
Ref. No. of the Procurement	MN-INS-GeM-155-24-25
Description	Supply and Installation of Desktop Computer

BIDDER'S IDENTIFICATION DETAILS

SL. No.	Description	Reply of the Bidder
01	Name of the bidder	

02	Complete Address of the bidder with PIN Code	
03	Email ID of the bidder (for communication on purpose)	
04	Contact Number	
05	Complete Bank details: (For releasing of Payment)	

Bidders are requested to submit the basic details regarding their firm in tabular format as above.

5. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

6. **Service & Support**

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

7. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

8. **Warranty**

Warranty period of the supplied products shall be as given in specifications from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.

4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---